
Privacy Policy

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DG Solutions takes personal privacy of everyone very seriously. This policy sets out how we collect, use and protect personal information. If you have any questions, please contact our Data Controller using the contact information at the bottom of this document.

DG Solutions (referred to as The Company) is a Dangerous Goods training and consultancy business that provides Dangerous Goods training services to its clients and individuals.

The Company must process personal data (including sensitive personal data) so that it can provide these services – in doing so, The Company acts as a data controller. You may give your personal details to The Company directly, when booking or enquiring about a course on the phone, by email form or via our website. For the purposes of providing services, we will only use your personal data in accordance with the terms of the following statement.

Collection and use of personal data

Purpose of processing and legal basis

The Company will collect your personal data (which will usually include your name, email address, phone number, home address). We may sometimes ask for additional information if you have any special requirements that our trainer or company need to be aware of. We will process your personal data for the purposes of providing you with Services. The legal bases we rely upon to offer these services to you are:

Consent

Legitimate interest

Legal obligation

Contractual obligation

Legitimate interest

Where The Company has relied on a legitimate interest to process your personal data our legitimate interests are as follows:

To provide Training Services, Certification and proof of compulsory first aid training.

Recipient/s of data

The Company will not process your data with any third party, unless legally required by The Competent Authority, such as the UK Civil Aviation Authority (CAA).

Data Retention

Dangerous Goods Training Certificates are valid for up to a period of 5 years. As we provide training where data retention is mandatory but without a specified period, we have made the decision based on the legitimate interest of both our company and our clients/individuals to hold your information on file for a period of 7 years from your course date. This information is held in the event you require a copy certificate or you need confirmation of your training dates if a claim were brought against you or The Company you worked for.

Your rights

Please be aware that you have the following data protection rights:

- The right to be informed about the personal data The Company processes on you;
- The right of access to the personal data The Company processes on you;
- The right to rectification of your personal data;
- The right to erasure of your personal data in certain circumstances;
- The right to restrict processing of your personal data;
- The right to data portability in certain circumstances;
- The right to object to the processing of your personal data that was based on a public or legitimate interest;
- The right not to be subjected to automated decision making and profiling; and
- The right to withdraw consent at any time
- You have the right to request the deletion of your details at any time by contacting DG Solutions.

Contact Details

You can contact DG Solutions to make a Data Request or query by the below:

Tel: +44(0)1273 569048

Email: Privacy@dangerous-goods.co.uk